**ICT**

**18/10/2019**

**2:00 pm to 4:00 pm**



**SENIOR TWO END OF YEAR EXAMINATIONS, 2019**

**SUBJECT: ICT**

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| **/100**    **Marks:** |

**DURATION: 3 HOURS**

**INSTRUCTIONS:**

All questions are compulsory (**100 marks)**

**Attempt all questions (100 marks)**

1) List some three examples of antivirus programs **(6 marks)**

2) State twocharacteristics of a strong password. **(4 marks)**

3) Explain the term E-commerce **(3 marks)**

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4) What are advice you will gave to the manager of bank while you found the long queues of customers waiting for money services **(2 marks)**

5) Complete the following statements with the right word

1. The term graphics refers to anything in form of **…………..** or **……………**. **(2 marks)**
2. A table is a feature that consists of **………..** and **…………**. **(2 marks)**
3. **……………** is the keyboard shortcut for saving data. **(1 marks)**
4. The……………sign is used at the beginning of a formula. **(1 marks)**
5. **…………………….** contain more than one operator. **(1 marks)**

6) State two roles of a spreadsheet program.  **(4 marks)**

7 ) List four types of mathematical operators that can be used in calculations in spreadsheet program.  **(4 marks)**

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8) Outline the steps followed when creating a custom view in an Ms Excel worksheet. **(4 marks)**

9) Give the steps for adding sound to a sprite. **(3 marks)**

10) Outline two filter options. **(4 marks)**

11) Outline any two comparison operators used when filtering by date. **(4 marks)**

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12) Give the **two** different ways of adding data into ArcMap. **(2 marks)**

13) Social media is today becoming very popular in communication. Identify

various examples of social media platforms**. (3 marks)**

Facebook, Twitter, Google+, LinkedIn, YouTube, Blogging, and Skype among

Others

14 a) Outline the steps followed when sorting data in ascending order in a worksheet

(**4 marks**)

b) List threetypes of workbook views available in Microsoft Excel. (**6 marks**)

15) List 5 commands of Control Block Palette (**10 marks**)

16) Discuss advantages and Disadvantages of wireless network. (**10 marks**)

17) Identify 5 measures to protect your computer from virus attacks/ online attacks (**10 marks**)

18) Outline 5 Services mobile banking facilities offered by bank. (**10 marks**)